

EBMarker-160 Multi Hopper Laser Cassette Printer

User's Manual



Hangzhou HealthSky Biotechnology Co., Ltd.



Preface

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Service Life

The service life of the device is at least five years from the date of completion of production. Please refer to the production date on the device label for the specific date.

Disposal

- The disposal of the device should be handled by collection facilities with qualifications for medical waste treatment.
- Infectious, pathological, and chemical waste may be present on the surface of the device.
- Complete disinfection can be achieved through methods such as microwaving, high temperature, and chemicals without secondary pollution, or incineration can be carried out. Materials that can be recycled, such as metal and glass, can be reused after complete disinfection.

■ Warranty

1. Warranty Period

The warranty period is 12 months from the date of completion of installation.

2. Warranty Coverage

- 2.1 If the user uses this device for the specified purpose and operates it according to the requirements of this Manual, HealthSky is responsible for free repair, and replacement of parts or products for users within the warranty period when the device cannot be operated normally due to the quality problems.
- 2.2 The consumable parts of this device (such as filters) are not included in the warranty coverage.
- 2.3 Maintenance out of the warranty period are chargeable service. Corresponding fees are charged based on the parts that need to be replaced, labor costs, and travel expenses.

3. Disclaimer

- 3.1 The interface may vary with the versions of the software. The figures provided in this Manual are for illustration, please refer to the actual interface.
- 3.2 Users must receive adequate training before operating the device and be fully aware of the potential dangers or hazardous steps.
- 3.3 Only trained and authorized personnel and only under the provisions of this Manual are allowed to remove any protective covers or parts of the device.
- 3.4 Maintenance must be performed only by qualified maintenance personnel authorized by HealthSky.
- 3.5 HealthSky will not be liable for any of the following:
 - 1) Failures caused by usage outside the conditions specified in this Manual.
 - 2) Failures caused by usage outside the service life of the device specified in this Manual.

- 3) Failures caused by the user's non-compliance with the operation requirements specified in this Manual.
- 4) Failures caused by improper operation and mis-operation of the user.
- 5) After installation and commissioning, failures caused by movement, transportation, or installation in ways other than those specified in this Manual.
- 6) Failures caused by disassembly, re-debugging (except load calibration), or modification of device components without authorization.
- 7) Failures caused by fire, earthquake, wind damage, flood, lightning strike, crime, terrorist activities, war, or other irresistible forces.
- 8) Failures caused by maintenance of the device by personnel not authorized by HealthSky, or failures caused by not maintaining the device by the instructions provided in this Manual.
- 9) Failures caused by not replacing consumable parts with a specified usage period on time
- 10) Failure caused by using hardware, software, consumables, or accessories not specified by HealthSky.
- 11) Failures occurring in devices that have been scrapped or in second-hand devices.

EMC Declaration

- The Device complies with the Emission and Immunity requirements specified in EN IEC 61326-1, EN IEC 61326-2-6.
- 2. The Device is designed and tested according to EN IEC 61326-1, CISPR 11 Group 1, Class A equipment. In home environment, the Device may cause radio interference.
- 3. User has the responsibility to ensure EMC environment so that the Device can function properly.
- 4. Do not use the Device near a strong radiation source, such as an unshielded RF source, as this may interfere with the proper function of the Device.
- 5. It is suggested to evaluate the electromagnetic environment before use of this Device.

Test Item	EMC Standard	Туре	Limit				
			Frequency	Rated power ≤20 kVA			
		Crown 1	Range	Quasi-peak value	Average value		
Disturbance Voltage	CISPR 11	Class A	(MHz)	dB (µV)	$dB \; (\mu V)$		
			0.15~0.50	79	66		
			0.50~30	73	60		

Chart 1 Disturbance voltage limits for class A group 1 equipment measured on a test site (a.c. mains power port)

Chart 2 Electromagnetic radiation disturbance limits for class A group1 equipment

		measured (on a test site	
			Frequency	3 m measuring distance
Electromagnetic		G 1	Range	Rated power ≤20 kVA
radiation	CISPR 11	Group I Class A	(MHz)	Quasi-peak dB (µV/m)
disturbance			30~230	50
			230~1000	57

easured on a test site



Chart 3 Immunity test requirements for equipment intended to be used in PROFESSIONAL HEALTHCARE FACILITY ENVIRONMENT

Dont	Dhanamanan	Basic	Test Value	Performance
Pon	Phenomenon	Standard	Test value	Criterion
	Electrostatic	IEC 61000 4 2	± 4 kV contact	В
	Discharge	IEC 61000-4-2	$\pm 2 \text{ kV}, \pm 4 \text{ kV}, \pm 8 \text{ kV} \text{ air}$	В
Enclosure	Electromagnetic field	IEC 61000-4-3	3V/m (80 MHz to 6 GHz)	А
	Power frequency magnetic field	IEC 61000-4-8	3A/m, (50 Hz, 60 Hz)	A
	Burst	IEC 61000-4-4	± 1 kV (5 kHz or 100 kHz)	В
	C	IEC (1000 4 5	± 0.5 kV line-to-line	В
	Surge	IEC 61000-4-5	±1 kV line-to-ground	В
AC power	Conducted RF	IEC 61000-4-6	3 V (150 kHz to 80 MHz)	А
protective earth)			0% during 0.5 cycles	ing 0.5 cycles B ing 1 cycle B
	Voltage dip	IEC 61000-4-11	0% during 1 cycle	В
			70% during 25/30 cycles ^a	С
	Short interruptions	IEC 61000-4-11	0% during 250/300 cycles ^a	С
	Burst	IEC61000-4-4	± 1 kV (5 kHz or 100 kHz)	N/A
DC power (including protective earth)	Surge	IEC61000-4-5	± 0.5 kV line-to-line ±1 kV line-to-ground	N/A
_	Conducted RF	IEC61000-4-6	3 V (150 kHz to 80 MHz)	N/A
I/O signal/control	Burst	IEC61000-4-4	± 0.5 kV (5 kHz or 100 kHz)	N/A
(including	Surge	IEC61000-4-5	±1 kV line-to-ground	N/A
functional earth)	Conducted RF	IEC61000-4-6	3 V (150 kHz to 80 MHz)	N/A
	Burst	IEC61000-4-4	± 1 kV (5 kHz or 100 kHz)	N/A
I/O signal/control			± 0.5 kV line-to-line	
connected directly to mains supply	Surge	IEC61000-4-5	±1 kV line-to-ground	N/A
11.7	Conducted RF	IEC61000-4-6	3 V (150 kHz to 80 MHz)	N/A
^a For example,"25,	/30 cycles" means "25 cycles	s for 50 Hz test" o	r "30 cycles for 60 Hz test".	

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1. Important information

Thank you for choosing the HealthSky EBMarker-160 Multi Hopper Laser Cassette Printer!

This Manual provides the features, principle, structure, installation, operation, troubleshooting, maintenance, and safety precautions of the device.

Please read the HealthSky EBMarker-160 Multi Hopper Laser Cassette Printer User's Manual completely before use.

Please contact HealthSky or HealthSky authorized distributor for any help you need.

1.1 Safety Symbols

1.1.1 The Symbols used in this manual



Warnings: which may cause personal injury.

Cautions: which may cause device damage or unsatisfactory results.

Caution: Possible laser radiation.

1.1.2 The Symbols used on the device:



EC REP

European Authorized Representative





Consult instructions for use



Country of Manufacture



The device is fully in conformance with the Regulation (EU) 2017/746 of the European Parliament and of the Council.



In Vitro Diagnostic Device



The symbol indicates that the product should not be discarded as unsorted waste but must be sent to separate collection facilities for recovery and recycling.

Caution: Possible laser radiation.



Class 4 laser product.



Avoid eye exposure to direct or scattered radiation.

Avoid skin exposure to direct or scattered radiation.

1.2 Safety Precautions

To ensure the safe operation of the device, the following instructions and warnings must be followed:

Intended Use



• The EBMarker-160 is designed for use in pathology, histology, cytology, and similar laboratories, and can only be used for printing tissue cassettes. Do not use the product for other purposes.

Users



• For use by Trained Laboratory Personnel.

• Training by HealthSky or HealthSky authorized distributor is required before operating the device.

Environment



• The device shall be installed and operated under environmental conditions that meet the standard operating requirements specified in this Manual. Installing and operating the system in the other environment may cause device damage.

• Keep away from water sources, high-power electrical device, and strong magnetic interference fields.

• It is the responsibility of the user to ensure the electromagnetic compatibility environment for the device.

Installation and Relocation



• Only transport the device upright. Titling transportation may cause device damage or even personnel injury.

• The device should be placed on a stable and level workbench to avoid shaking when it is running.



• Do not stack the device during relocation or storage.

• Please refer to **Chapter 6 Device Installation** before installation or relocation.



• The device may be shaken, tilted or lifted during transportation, the cassette hoppers must be removed and secured prior to each transport, otherwise, the device may be damaged.

Cassette



• Only use the compatible cassette specified in this manual. Incompatible cassettes may cause poor printing or device damage.

Before Operating the Device



• Read the EBMarker-160 Multi Hopper Laser Cassette Printer User's Manual completely before use.

• Please keep this Manual properly and ensure that it is accessible at any time when needed.

Operating the device



• Do not touch the moving parts of the device with your hands or other body parts during the operation to avoid physical injury.

• Power off the device before removing the protective cover. Do not operate the device or observe the inside of the device while the protective cover is removed. Any of the above actions may cause personal injury.

• Good laboratory practices should be followed.

• Operate the device strictly as instructed by this Manual. Inappropriate operation may lead to poor printing or even device damage.

• Load the cassettes strictly as instructed by this Manual. Make sure the cassettes are loaded in the right direction.

• Discard the cassettes that are printed incorrectly in time to avoid subsequent problems caused by misuse.

• Make sure that all printed information on cassettes is thoroughly verified to avoid any labeling errors.

• When the device is running, the carousel will be in a state of autorotation and lock-out. It is strictly forbidden to forcibly rotate the carousel, which will cause serious failures.

• Make sure no obstruction blocking the cassette outlet to the collection slot. Blocking will cause serious failures.

• If the device loses power suddenly, please keep it in its current state with no manual adjustment. The device will automatically reset when the power is restored. Improper operation during the power failure may cause a reset failure.

After Operation



• Please turn off the power after use. It is recommended not to leave the device on standby for a long period.

Cleaning



• Turn off the power before cleaning the device.

• Clean the device strictly as instructed by this Manual. Inappropriate operation may lead to poor printing or even device damage.

• Do not get water or other liquids into the device. Use a dry or a damp cloth that does not drip when cleaning.

Maintenance



• Maintenance should be carried out in strict accordance with the provisions in **Chapter 13 Maintenance**.

• Only qualified maintenance personnel authorized by HealthSky are allowed for maintenance and repair.



2. Product Information

2.1 Introduction

The EBMarker-160 Multi Hopper Laser Cassette Printer is a printing device developed by Hangzhou Healthsky Biotechnology Co., Ltd. that can leave permanent marks on the writing surface of the tissue cassettes.

EBMarker-160 utilizes laser printing technology to create crisp, permanent, and high-resolution markings at high speed.

It is a six-hopper cassette printer with a large capacity and supports hopper selection printing to meet the cross-selection of different tissue cassette types.

EBMarker-160 supports the printing of alphanumeric, symbols, graphics, linear and two-dimension barcode encoding and printing.

Supported by the user-friendly *HealthSky Template Editor* and *EBMarker-160 PrintAsst*. EBMarker-160 delivers efficient and quality on-demand and batch printing and enables workflow optimization.

2.2 HealthSky Template Editor

HealthSky Template Editor is used to design templates using texts, serial numbers, icons, and barcodes. It allows users to create the design from the start or by editing the template by freely adding, deleting or moving the text, serial number, icon and other available elements as well as changing their properties like font, font size, rotation and more.

2.3 EBMarker-160 PrintAsst.

EBMarker-160 PrintAsst. manages the running of the printer, as well as operation and data processing. It is used to select templates, edit the printing data, sequence, and perform daily print tasks.



3. Specification

Model	EBMarker-160
Compatible Cassette	45° angle marking surface, POM material with laser absorber, with or without lid. Cassette dimension: Length 41~42.2 mm, width ≤28.6 mm, height 5.9~6 mm.
Printing Technology	Non-Contact Infrared Laser
Print Head	1
Print Color	Black to Gray
Print Content	Alphanumeric, 1D/2D barcodes, Graphics, Symbols
Single Print Speed*	\leq 3 seconds
Batch Print Speed*	\leq 300 seconds /100 pcs
Resolution	2500 dpi
Cassette Capacity	6 hoppers
Loading Access	1
Single Feeding Capacity	1 pcs/access
Operation & Display	PC
Operating System	Windows11, Windows10, Windows 7, x64/x86; Windows XP
Data Interface	USB
System Interface	LIS, LIMS, HIS, PIS, PACS
Supported Encoding Data	Texts, Numeric, Alphabets, Basic symbol
Auxiliary Functions	Repetitive task reminder, Running fault alarm
Supply Voltage	100-240 VAC, 50/60 Hz
Dimension (L \times W \times H)	320×420×510 (mm)
Weight	22 kgs

*The Print Speed may vary depending on the printing contents.

4. System Description

4.1 Hardware

4.1.1 Front View



Figure 4-1 Front View

- 1. Mainframe: the mainframe consists of a laser device, a scanning galvanometer, and a control panel.
- 2. Cassette Tube: the cassettes are packed in a tube. The tube is not delivered with the device.
- 3. Carousel: a rotating platform with 6 location recesses for cassette hoppers.
- 4. Cassette Hopper: a container that can hold the cassette tube.
- 5. Cassette Inlet: from where the cassettes are pushed into the mainframe, one cassette at a time.
- 6. Cassette Outlet: from where the cassettes are pushed out of the mainframe, one cassette at a time.
- 7. Collection Slot: the printed cassettes are arranged neatly in the collection slot in first-in-first-out order.
- 8. Indicator: green indicates normal running and yellow indicates fault.

4.1.2 Back View



Figure 4-2 Back View

- 9. DB9 Port: used for wired connection to realize data exchange between the printer and the control terminal (PC).
- 10. Output Tray Port: used to connect the output tray (the output tray is optional).
- 11. Power Switch: for power control.
- 12. Access Panel: used to inspect whether the internal operations are functioning properly.
- 13. Power Port: for power entry. The power port is equipped with a fuse installation box.
- 14. Nameplate: contains basic information about the device and the manufacturer's contact information.
- 15. Power Cable: connects the external power supply to the mainframe.

4.2 HealthSky Template Editor Interface

Templates determine how the data are printed.

HealthSky Template Editor is used to design templates using texts, serial numbers, icons, and barcodes. It allows users to create the design from the start or by editing the template by freely adding, deleting or moving the text, serial number, icon and other available elements as well as changing their properties like font, font size, rotation and more.

The template can also be designed to interface with laboratory information management system or accept data from scanned barcodes.

EAI	LTHSI	KY HealthSky	Templa	ate Editor					?	_ ×
	New	🗋 Open		Save	\rightleftharpoons				Interface	Advanced
								Add	Element	Size
Preview	~ (A)		B	Stretch: 1	.0 1.0			+	Fixed Text	Normal
				Font : Co	onsol 🔻			+	Editable Text	Normal
				Justify: Le	ft Ali 🔻					
				Angle: 0				+	1st Serial No.	Normal
								+	2nd Serial No.	Normal
I.Click th Adjust	he "+" buttor the location	n to add element, sel by holding down the	ect the lo e mouse b	cation with lef outton and dra	t click. gging.			+	3rd Serial No.	Normal
Please	avoid overla	pping or out of the c	Irawing a	rea.	4h - 4 - h h - h -	I		+	Image	Small
2.Set the	e properties c	on please click the "?	generate " button t	the barcode in	i the table be In	IOW.			intuge	
			Length		ip.	Leading-0		+	2D Barcode	DM
No.	Name	Custom Content	(Digit)	Increment	Variation	Blanking	Encode	+	1D Barcode	
							-			
									Barcode Info	
									No Content	
							-			

Figure 4-3 HealthSky Template Editor Interface

?	View Help Click the button to enter the help page, and then click the "View Help" button to view the detail instructions on the operation of the software.
🕒 New	Create Template
Dpen	Open Template
Save	Save Template
₹	Switch between the Cassette Template and Slide Template Click the button to switch between the template for cassette and slide.
\triangleleft	Undo Operations that add, delete, move, or modify elements can be undone.
Ŕ	Redo Operations that add, delete, move, or modify elements can be redone.





Display Window

The place where the print content and print layout are designed and previewed. EBMarker-160 not only supports printing on the writing surface but also the thin bar above the writing surface.



No.	Name	Custom Content	Length (Digit)	Increment	Variation	Leading-0 Blanking	Encode
1	Prefix	19-	3	0			
2	Accession		5	1	Auto-incre	1	
3	Separator		1	0			
4	Specimen	ABC	1	0	Clear		
5	Block	123456	1	0	Invariant		
	Stain				Invariant		

Element Property Setting Window

Name: to name the added element.

Custom Content: to input content for fixed text or editable text. **Length (Digit):** to set the digit length limitation of the element.

Increment:

The "Increment" is only applicable for the "Serial No." It is the increased value of the "Serial No." When the value is 1, the serial no. increase by 1 after each printing. The value ranges from 1 to 255 (and cannot exceed the upper limit of the digit length set). For example, the maximum incremental value of a one-digit serial number is 9.

Variation:

The "Variation" function can be used to set the change rules for the "Editable Text", and the "Serial No." after the print task is generated. "Invariant" and "Empty" options are available for "Editable Text". "Invariant", "Auto-increment", and "Back to 1" are available for the "Serial No.".

Leading-0 Blanking:

The "Leading-0 Blanking" is only applicable for the "Serial No.". Zeroes appearing to the left of the first non-zero digit of the serial no. will be omitted or replaced with blanks after the selection box is checked.

Encode:

"Fixed Text", "Editable Text", and "Serial No." are supported for barcode generation.

Click the selection box of the "Encode" column and the corresponding element will be used to generate the barcode.

Interface

Click to interface with Laboratory Information System (LIS) or other laboratory information system. Refer to **Chapter 11 LIS Interface** for operation instructions.

Advanced

Save the script file to the template through the button to realize more customized content in the *EBMarker-160 Print Asst.* software. Contact the after-sales service for more detailed information.

Left click the "+" button in front of the element. Select a location in the display window, left click to add the element.

Fixed Text

The "Fixed Text" can be used as fixed content, such as the year, the laboratory name, or the separator.

Editable Text

The "Editable Text" can be used for application scenarios when the printing content requires to be edited on-site, such as the date, the specimen no., the block no., the stain type etc.

Serial No.

The "Serial No." can be used for application scenarios when a series of tasks need to be created, such as the accession no., cassette no. etc.



Advanced

+	Fixed Text	Normal
+	Editable Text	Normal
+	1st Serial No.	Normal
+	2nd Serial No.	Normal
+	3rd Serial No.	Normal
+	Image	Small
+	2D Barcode	QR
+	1D Barcode	





Refer to Chapter 9 HealthSky Template Editor for detail instructions on the operation.

4.3 EBMarker-160 PrintAsst. Interface

4.3.1 Main Interface

EBMarker-160 PrintAsst. manages running of the printer, as well as operation and data processing. It is used to select templates, edit the printing data, sequence, and perform daily print tasks.

			<u>F-13-50</u>		02	1,2,3		Create Ta	sk 🖉
Accession Spe	cimen 🗸	Block	 ✓ 	Stain					
tart No. 12352	3		H	5					
otal No 2 +									
- J. N 12252									
NG. 12555									
	不 Top	Waiti	ng List: 2	Work List		Printi	ng Stopped		0
	ाजी Delet	No.	Hopper	Encode	Finished Time	Prefix	Accession	Separator	Specimen
Start Stop		10	1,2,3,4,5,6	19-12345-A2H	+ 5:20:30 PM	19-	12345	-	A
	📅 Repri	int 11	1,2,3,4,5,6	19-12346-A2H	+ 5:20:35 PM	19-	12346	-	A
	Clear	list 12	1,2,3,4,5,6	19-12347-A2H	4 5:20:39 PM	19-	12347	-	A
		and the second	123456	19-12348-A2H	+ 5:20:43 PM	19-	12348	-	A
		13	100,00,00						
		13	1,2,3,4,5,6	19-12349-B1H	H 5:21:55 PM	19-	12349	<i>.</i>	В
		13 14 15	1,2,3,4,5,6 1,2,3,4,5,6	19-12349-B1H 19-12350-C3H	H 5:21:55 PM H Unfinished	19- 19-	12349 12350	а -	B

Figure 4-4 EBMarker-160 PrintAsst. Interface



View Help

Click the button to enter the help page, and then click the "View Help" button to view the detailed instructions on the operation of the software.



Template List

Click the button to select a template for printing.



Template Name

The name of the currently opened template name. Click the drop-down arrow to view the template list.



Template Preview The preview of the opened template.







		🔂 Reprint			Reprint Click the button to reprint the selected printing task.
		🚰 Clear lis	st		Clear list Once click the button, the finished & unfinished printing task will be cleared.
Waiting No. 3 1 14 1 15 1	List: 2 Wor Hopper Enco 2,3,4,5,6 2,3,4,5,6 2,3,4,5,6	k List Finished Tim 1:21:19 PM Unfinished Unfinished	Printi Text1 Text1 Text1 Text1 Text1	ng Stopped Serial No.1	Waiting List/Work List The completed tasks are displayed in green, the uncompleted tasks are displayed in black. The number of remaining tasks is displayed as the "Waiting List".
		History			History Click the button to review the history printing task.
	Start Date End Date	5/4/2024 5/7/2024	14	Search	Click "Start Date" & "End Date" to expand the range of history printing task records.
		Export to Exc	el		Export to Excel Click the button to export the printing history as an Excel file.

4.3.2 Work list organizing

Click the " o " button to order, and display/hide the columns of the "Work List". The settings of the "Work List" are associated with the template. The settings are automatically loaded after the template is opened.

Waiting List: 2		Work List		Printi	ng Stopped		0	
No.	Hopper	Encode	Finished Time	Prefix	Accession	Separator	Specimen	-
10	1,2,3,4,5,6	19-12345-A2H	5:20:30 PM	19-	12345	-	A	2
11	1,2,3,4,5,6	19-12346-A2H	5:20:35 PM	19-	12346		А	
12	1,2,3,4,5,6	19-12347-A2H	5:20:39 PM	19-	12347		A	



Table columns can be moved left, right, hidden, and displayed. As shown in Figure 4-6.

🔳 Table C	Column Sorting				_	×
	Shift left	Shift right	Hide	Save and exit		
	6					
Table Colu	mn Order					
No. Ho	pper Encode	Finished Time	Year SerialNo.1	Text2 Serial No.2 2D Barc	ode	

Figure 4-6

4.3.3 Printing Parameters Settings

Press the key combination "Ctrl+H+S" to open the advanced Settings. As shown in Figure 4-7.

K Shifting	-40	Print Speed:	Interface directory	Image Log (For test only) :	
/ Shifting	10	8 -		ON OFF	
Download off	trat	Download speed	Select a Directory		
Download offset			Set EXCEL worksheet name:	Print wait timeout (sec.)	
		Interface file encoding format:		60	
		gb2312 •	Settings		
				Adjust Image Resolution ratio:	
				High	
				Optimize 2D Barcode:	



1) Printing Layout Adjustment

When the actual printing layout is different from the template layout, adjust the value of the "X Shifting" and "Y Shifting", click the "Download offset" button, then test the printing.

2) Printing Speed

The printing speed can be set by adjusting the "Print Speed" value. The higher the value, the faster the speed and the lighter the print color. After setting the value, click the "Download speed" button to complete the setting.

3) Interface File Encoding Format

Interface file encoding format supports gb2312, utf-7, utf-8, utf-32, utf-16, us-ascii.

4) Interface Directory

When interface with laboratory information system, select the directory where the interface files are saved.

5) Set EXCEL Worksheet Name

When the interface file type is an excel file and there are multiple sheets in the file, the sheet name needs to be specified here. The default is the first worksheet.

6) Image Log (For test only)

The Image log recording switch is usually turned off. It can be turned on when after-sales personnel need to view the Image log. After turning it on, Image screenshots of each print task will be generated in the software installation directory/Image, as shown in Figure 4-8.





7) Print Wait Timeout (sec.)

When the printing task is not completed within the time specified in the dialog box, the printing will suspend and a reminder will pop-up.

8) Adjust Image

The default state of Resolution ratio is normal, and the default state of Optimize 2D Barcode is on. If any adjustment is needed, please contact the after-sales personnel.



5. Packing List

No.	Item	Model	Quantity(pcs)
1	Multi Hopper Laser Cassette Printer	EBMarker-160	1
2	Cassette Hopper		6
3	USB to DB9 Adapter Cable		1
4	Power Cord		1
5	Fuse	TBC T2AL250V	2
6	User's Manual		1
7	QC Certificate/Inspection Report		1
8	Warranty Card		1

6. Device Installation



• Installation of the EBMarker-160 can only be performed by HealthSky authorized personnel.

The user should prepare the proper site for installation. The device shall be installed by HealthSky authorized personnel only.

6.1 Site Preparation



• The device must be installed and operated under environmental conditions that meet the standard requirements specified in this manual. Installing and operating the system in other environment may cause poor printing or even device damage.

6.1.1 Power Requirements

1) Power supply: AC 100-240V, 50/60Hz, 300VA, three-wire power cord and properly grounded.

2) The system should be connected to a properly grounded power socket.

3) The distance between the power socket and the system should be less than 1.5 meters.

6.1.2 Environmental Conditions

1) Indoor Use only.

2) Altitude: up to 2,000 m (6,562 ft).

3) Temperature: between 5~40°C.

4) Humidity: maximum relative humidity 80% is for temperature up to 31 °C, relative humidity decreases linearly to 50% at 40 °C.

5) Supply voltage fluctuation: $\leq \pm 10\%$ of the nominal voltage.

6.1.3 Workbench Requirements

1) Horizontal workbench with sufficient rigidity.

- 2) If a movable bracket or trolley is used, a locking device should be used.
- 3) Workbench loading capacity: ≥ 22 kg.
- 4) Workbench dimension: length≥520 mm, depth ≥520 mm.

6.1.4 Space Requirements

Leave necessary space around the device when installing it.



• Leave necessary space around the device to ensure the heat dissipation of the device.

1) Leave at least 100 mm of space on the left and right sides of the device.



- 2) Leave at least 100 mm of space at the back of the device. Ensure that the vents are unblocked.
- 3) Leave at least 410 mm of space above the device to ensure the cassette's loading.
- 4) Leave space for the PC which is used to control the device.

6.2 Unpack the Device

1) Carefully inspect the package of the device when receiving it. Any signs of mishandling or damage, please contact HealthSky or the authorized distributor immediately.

2) Check the goods per the packing list after unpacking, if anything missing or damaged, please contact HealthSky or the distributor immediately.

6.3 Carrying the Device

1) When carrying the device, it is necessary to lift from the left and right sides of the device and balance the force.

- 2) Please carry the device vertically and do not shake it.
- 3) When transporting the device or for long-distance, please use the original package.



• Risk of injury while lifting and carrying heavy loads.

• Lifting and transporting of the device should be done with a sufficient number of helpers. Use a transport aid for transporting the device.

6.4 Install the Device

- 1) Connect one end of the power cable to the power port and the other end to the socket.
- 2) Use the USB to DB9 Adapter Cable to connect the printer and the computer.
- 3) Insert the cassette hoppers into the slots of the carousel.
- 4) Turn on the printer.



• If there is a large temperature difference between the warehouse and the installation site and the air humidity is high, condensation may form inside the device. In this case, wait for at least two hours before turning on the device, otherwise, the device will be damaged.

6.5 Storage and Transportation

- 1) For indoor storage.
- 2) The maximum stacking number is 2 when using the original packaging.
- 3) Storage and transportation conditions:

Temperature: -20°C to 55°C

Humidity: maximum relative humidity 80% (non-condensation)

Air pressure: 50~106 kPa

4) During transportation, please keep the device upright and avoid prolonged exposure to sunlight and moisture.

7. Software Setup

7.1 Hardware Requirements

	Minimum Requirements
Processor:	1.8 GHz processor
Memory:	2GB
Storage:	Solid State Drive (SSD) 300MB available space
Resolution:	1024*768 minimum display resolution
Input:	Keyboard and mouse required

7.2 System Requirements

Windows operating system (Windows XP SP3 or above) installed with .NET Framework4.0 or later. If only the service framework is missing, install it during the subsequent software installation.

If the operating system is the ghost version, install the complete set of control software in advance and confirm whether the software can run successfully.

7.3 Software Installation

7.3.1 Preparation for Installation

1) Copy the EBMarker Installer Package

For computers that support software installation with a USB flash drive, copy the EBMarker-160 Installer Package to the computer for installation.

When authority or approval is required to install software, please contact the management first.

2) Unzip the EBMarker Installer Package. The following files are contained in the unzipped folder.

Туре	Size
File folder	
Application	9,801 KB
Application	5,639 KB
	Type File folder Application Application

Figure 7-1

7.3.2 Running Essentials

Open the "Running Essentials" folder, as shown in Figure 7-2.

Name	Date modified	Туре	Size
🧔 CDM212364_Setup.exe	2021/7/12 13:11	Application	2,212 KB
🚜 dotNetFx40_Full_x86_x64.exe	2019/5/13 10:15	Application	49,268 KB



1) Install the .NET Framework

.NET Framework 4.0 and above is required for the software installation.

 $The user can double-click the ``dotNetFx40_Full_x86_x64. exe'' file contained in the folder to install the .NET Framework.$

If the computer is already installed with the .NET Framework 4.0 or a later version, after clicking the file, a reminder will be displayed. Please skip to the next step.

2) Install the Serial Driver

• Double click the "CDM212364_Setup.exe" file to install the serial driver. Click "Extract" during the installation process. As shown in Figure 7-3.



Figure 7-3 Install the serial cable driver

Device Driver Installation Wiza	rd
	Welcome to the Device Driver Installation Wizard! This wizard helps you install the software drivers that some computers devices need in order to work.
	To continue, click Next.
	< Back Next > Cancel

Figure 7-4

Completing the Device Installation Wizard	e Driver
The drivers were successfully installed	d on this computer.

Figure 7-5



7.3.3 Install the HealthSky Print Template Editor

Double-click the "TemplateEditor-V1.0.4.exe", and follow the instructions to install the HealthSky Print Template Editor. As shown below. The icon can be found on the desktop after installation.

Name	Туре	Size
Running Essentials	File folder	
掲 EBMarker-160-V1.12.00.4.exe	Application	9,801 KB
TemplateEditor-V1.0.4.exe	Application	5,639 KB

Figure 7-6



🕮 Setup - TemplateEditor	- 🗆 X
Select Destination Location	
Where should TemplateEditor be installed?	
Setup will install TemplateEditor into the follow	ving folder.
To continue, click Next. If you would like to select a dif	ferent folder, dick Browse.
C:\Program Files\HealthSky\TemplateEditor	Browse
At least 13.6 MB of free disk space is required.	
	· · · · · · · · · · · · · · · · · · ·
	Next > Cancel
Figure 7-7	
Setup - TemplateEditor	– 🗆 X
Select Additional Tasks	
Which additional tasks should be performed?	
Select the additional tasks you would like Setup to perf TemplateEditor, then click Next.	form while installing
Additional shortcuts:	
Create a desktop shortcut	
< Bac	k Next > Cancel

Figure 7-8





Figure 7-9

7.3.4 Install the EBMarker-160 PrintAsst.

1) Install the software

Double-click the "EBMarker-160-V1.12.00.4.exe", and follow the instructions to install the EBMarker-160 PrintAsst. As shown below. The icon is can be found on the desktop after installation. Administrator authority is required when the software is going to be installed in C Drive.

		· 1
select Destination Location		
Where should EBMarker-160 be installed?		0
Setup will install EBMarker-160 into the following fi	older.	
To continue, click Next. If you would like to select a differen	nt folder, <mark>d</mark> ick	Browse.
C: \Program Files \HealthSky \EBMarker-160		Browse
At least 28.4 MB of free disk space is required.		
At least 28.4 MB of free disk space is required.		

Figure 7-10



Setup - EBMarker-160	84 <u>-</u> 95		×
Select Additional Tasks			
Which additional tasks should be performed?		0	
Select the additional tasks you would like Setup to perform while EBMarker-160, then click Next.	installing		
Additional shortcuts:			
Create a desktop shortcut			
(Poli	Marcha	C-10	- al
< Back	Next >	Can	cei

Figure 7-11



Figure 7-12

2) Run as administrator

Right-click the shortcut icon, select "Properties" in the window that pops up. Click Compatibility, check "Run this program as an administrator" option, and finally click the "OK" button. As shown below.



	Open	
	Open file location	
•	Run as administrator	
	Troubleshoot compatibility	
	Pin to Start	
	Scan with Microsoft Defender	
	Pin to taskbar	
	Restore previous versions	
	Send to	>
	Cut	
	Сору	
	Create shortcut	
	Delete	
	Rename	

Figure 7-13

Security	Details	Previous Versions
General	Shortcut	Compatibility
E	BMarker-160	
Target type:	Application	
larget location	EBMarker-160	
Target:	m Files\HealthSky\8	EBMarker-160\EMarker.exe
Start in:	"C:\Program Files\H	ealthSky\EBMarker-160"
Shortcut key:	None	
Run:	Normal window	1
	r	

Figure 7-14



Security	Details	Previous Versions
General	Shortcut	Compatibility
Run compatibilit ow do I choose c Compatibility mod Run this progr	y troubleshooter ompatibility settings m e ram in compatibility m	nanually? ode for:
Windows 8		\sim
Settings		
Reduced cold	or mode	
8-bit (256) color	~	
Run in 640 x	480 screen resolution	1
Disable fullscr	een optimizations	
Run this prog	ram as an administrat	or
Register this p	program for restart	
Change hig	gh DPI settings	
	ings for all users	

Figure 7-15

8. Daily Operation

8.1 Fill the Cassettes

Insert the cassette tube into the cassette hopper (Figure 8-1) and insert the cassette hopper into the slot of the carousel (Figure 8-2).



Figure 8-1

1) Open the seal at the bottom of the cassette tube and remove the end-cap. Take down the cassette hopper and turn it upside down, insert the cassette tube into the cassette hopper. **Ensure the writing surface should be oriented towards the side of the hopper hook.**

2) Put your finger against the bottom of the box as indicated by the arrow.



Figure 8-2

3) Keep your finger on the bottom of the cassette, turn over the cassette tube - cassette hopper and avoid the cassettes spilling out of the tube. Slowly withdraw your finger from the bottom.

4) Insert the cassette hopper into the slot of the carousel. Ensure the cassette hopper is completely inserted into the slot.

8.2 Turn on the Printer

Connect the power cable behind the printer, and the data cable between the computer and the printer.

Turn on the power switch at the back of the printer and wait until it is reset.

After the printer is powered on, it takes about 20 seconds to complete the initial preparation.

Please power on the printer first and then open the software.

8.3 Print



• Make sure that all printed information on cassettes is thoroughly verified to avoid any labeling errors.



• Laser is invisible light, do not open the access panel when the power is on.

• If laser burn occurs, get medical help immediately.

8.3.1 Print by EBMarker-160 PrintAsst.

Please refer to Chapter 10 EBMarker-160 PrintAsst. for detailed instructions.

8.3.2 Print Via LIS

Please refer to Chapter 11.5 LIS Daily Print for detailed instructions.

9. HealthSky Template Editor

9.1 Open the HealthSky Template Editor

Find the *HealthSky Template Editor* **E** or its shortcut, and double-click to open it.

9.2 Switch to the Cassette Template

HealthSky Print Template Editor can be used to design the slide template and cassette template.

Click the " \rightleftharpoons " button to switch to the cassette template. Click the " \bigcirc " to the direction of the text. As shown in Figure 9-1.

New Open Save 🔁	□ New □ Open □ Save ←
eview (A A) (III) (IIII) (IIII) (III) (III) (III) (III) (III) (III) (III) (III) (III	Preview A B T B Stretch: 1.0 1.0 Font : Arial * Justify: Left Ali * Angle: 0
Lick the "+" button to add element, select the location with left click. djust the location by holding down the mouse button and dragging.	 Click the *+* button to add element, select the location with left click. Adjust the location by holding down the mouse button and dragging. Please avoid overlapping or out of the drawing area. Set the properties of each element and generate the barcode in the table be 3.For more information please click the *?* button to view the Help.



9.3 Quick Start

The general practice to create the template is to segment printing data, classify the data by fixed text, editable text, serial number, etc. based on the characteristics of the data.

The layout can be designed by changing the properties like the location, font, font size, rotation and mor the location, size, and other characters of the parameters.

9.3.1 Fixed Text

The "Fixed Text" can be used as fixed content, such as the year, the laboratory name, or the separator.

The following steps illustrate how to set the year by the "Fixed Text":

• Add the element

```
Left-click the " + " button in front of the "Fixed Text" on the right.
```

Select a location in the display window, left click to add the element. As shown in Figure 9-2. Move the cursor to the "Fixed Text", hold down the left mouse button and drag, the location of the "Fixed Text" can be adjusted.



Figure 9-2

• Name the element

Double-click the "Name" cell of the newly added element in the table below, change the content to "Year", and then press TAB or click another cell in order to change the name. As shown in Figure 9-3.

It is recommended to enter the name for each added element to avoid confusion and repetition. For example, if there are two hyphens (-), use "hyphen 1" and "hyphen 2" to distinguish them.

• Input the fixed content

Double-click the "Custom content" cell and change the content, such as "19-".

• Set the other properties

Set the other properties (Increment, Variation, Leadign-0 Blanking) as needed. Refer to **Chapter 4.2 HealthSky Template Editor Interface** for detail information.

No.	Name	Custom Content	Length (Digit)	Increment	Variation	Leading-0 Blanking	Encode
1	Year	19-	5	0	1		



• Adjust the font and font size

Adjust the Font, Justify, and Angle as needed.

Move the cursor to the element in the display window, the current font size will be shown. As shown in Figure 9-4. Use the mouse wheel to scroll up and down and change the font size.

Ctrl - and Ctrl + on the keyboard could be used to change the font size.



Figure 9-4

9.3.2 Serial No.

The "Serial No." can be used for application scenarios when a series of tasks need to be created, such as the accession no., cassette no., etc. The 1st Serial No. could be used as "Accession No.", the 2nd Serial No. could be used as "Block No.", the 3rd serial No. could be used as "Slide No.".

The following steps illustrate how to set the accession no. by the "Serial No.":

• Add the element

Add the element and adjust the location of the element as the method described in "Fixed Text".

• Name the element

Name the added element as the method described in "Fixed Text".

• Set the length

Specify the digit length according to the number that the user may input. For example, if the largest accession no. is 99999, input 5.

Adjust the location, name the element, and adjust the font size as the method described in "Fixed Text".

• Set the other properties

Set the other properties (Increment, Variation, Leadign-0 Blanking) as needed.

• Adjust the font and font size

Adjust the font and font size as the method described in "Fixed Text".

	New	Open	Ш×	ave	=				Interface	Advanced
								Add	Object	Size
Previ	ew 🖓		B	Stretch:	1 1			+	Fixed Text	Norma
-	~			Font: C	onsol 🔹			+	Editable Text	Norm
19	9-1111	1		Justify: L	eft Ali 🔻					(and the second
				Angle: 0				+	1st Serial No.	Norma
								+	2nd Serial No.	Norma
_										
.Click	the "+" buttor	to add element, sel	ect the loo	cation with le	ft click.			(II)	3rd Serial No.	Norm
.Click Adju: Pleas	the "+" buttor st the location se avoid overla	n to add element, sel by holding down the pping or out of the o	lect the loo e mouse b drawing ar	cation with le outton and dr rea.	ft click. agging.			+	3rd Serial No.	Norm
.Click Adju Pleas Set th	the "+" buttor st the location se avoid overla he properties o	n to add element, sel by holding down the pping or out of the o of each element and	lect the loo e mouse b drawing ar generate f	cation with le outton and dr rea. the barcode i	ft click. agging. n the table be	low.		+	3rd Serial No. Image	Norm
.Click Adju: Pleas .Set th .For n	the "+" buttor st the location se avoid overla he properties o nore information	n to add element, sel by holding down th pping or out of the o of each element and on please click the "?	ect the loo e mouse b drawing ar generate t " button t	cation with le outton and dr rea. the barcode i to view the H	ft click. agging. n the table be elp.	low.		+	3rd Serial No. Image 2D Barcode	Norma Smal
.Click Adju Pleas .Set th .For n No.	the "+" buttor ist the location se avoid overla he properties o more information Name	to add element, sel by holding down the pping or out of the c of each element and on please click the *? Custom Content	ect the loo e mouse b drawing ar generate f " button t Length (Digit)	cation with le button and dr rea. the barcode i to view the H Increment	ft click. agging. n the table be elp. Variation	low. Leading-0 Blanking	Encode	+ + +	3rd Serial No. Image 2D Barcode 1D Barcode	Norma Smal QR
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.Click Adju: Pleas .Set th .For n No. 1 2	the "+" buttor st the location se avoid overla he properties o nore informati Name Prefix Accession	to add element, sei by holding down th pping or out of the c of each element and on please click the "? Custom Content 19-	ect the lose e mouse b drawing ar generate f " button t Length (Digit) 3 5	cation with le outton and dr rea. the barcode i to view the H Increment 0 1	ft click. agging. In the table be elp. Variation Auto-incre	low. Leading-0 Blanking V	Encode	+ + +	3rd Serial No. Image 2D Barcode 1D Barcode Barcode Info	Norm. Smal QR
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Figure 9-5

Three types are available for "Serial No.": pure numbers, pure letters, and alphanumerics. Input letters, numbers, or alphanumerics in the "Custom Content" of the "Serial No." to set the property. The default "Serial No." is pure numbers.

Pure Letters Type

The Serial No. only contains letters, such as "aa", "aB", "AA", and etc.

In this type, the Serial No. increases follow the alphabetical order. For example, when the increment is 2, the next of ACZ is CEB.

Pure Numbers Type

The Serial No. only contains numbers.

In this type, the numbers increase based on the decimal system. For example, when the increment is 2, the next of 100 is 102.

Alphanumerics Type

The Serial No. combines both alphabetic characters (letters) and numeric characters (numbers), such as "1a", "A1", and etc.

In this type, the Serial No. increases from 0 to Z (0,1,2,3,...,7,8,9, A, B, C,...,X, Y, Z). For example, the next of 19 is 1A, the next of 1Z is 20. That is, 9 plus 1 becomes A, Z plus 1 becomes 0 and carry 1.

9.3.3 Editable Text

The "Editable Text" can be used for application scenarios when the printing content requires to be edited on-site, such as the date, the specimen no. the block no., the stain type etc.

Add the element, adjust the location, and set the properties as the method described in the "Fixed Text" and "Serial No.".



Frequently used words can be input in the "Custom Content". The words will be listed in the *EBMarker-160 PrintAsst*. accordingly. Use separators such as "," ";", or blank to separate the words.

Preview Add Object Size Preview B Stretch: 1 I Fort: Consol I Fort: Consol 19-11111-TT Justify: Left Ali I It is the consol Justify: Left Ali Angle: It is the consol It is the consol Click the '*-' button to add element, select the location with the mouse button and dragging. Please avoid overlapping or out of the drawing area. It is Serial No. Normal Click the '*-' button to add element, select the location with the tocation by holding down the mouse button and dragging. It is Serial No. Normal Please avoid overlapping or out of the drawing area. Set the properties of each element and generate the bacrode in the table below. Image Small For more information please click the '?' button to view the Help. Prevint 2D Barcode QR No. Name Custom Content Length Increment Variation Leading-0 Encode 1 Prefix 19- 3 0 Image Barcode Image 2 Accession 5 1 Auto-incre Image Barcode	C	New	🗋 Open		ave	⇒					Interface	Advanced
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19-11111-TT Justify: Left Ali + Ist Serial No. Normal Click the *** button to add element, select the location with left click. + 1st Serial No. Normal Please avoid overlapping or out of the drawing area. + 3rd Serial No. Normal Set the properties of each element and generate the baccode in the table below. + Image Small For more information please click the '?' button to view the Help. + 2D Barcode QR 1 Prefix 19- 3 0 + 1D Barcode 2 Accession 5 1 Auto-incre - + Barcode Info 3 Separator - 1 0 - - T - 5 Block 1 23 4 5 6 1 0 Invariant - - - T - <t< td=""><td></td><td></td><td></td><td></td><td>Font :</td><td>Consol 🔹</td><td></td><td></td><td>i i</td><td>2</td><td>Fallashila Taua</td><td>Normal</td></t<>					Font :	Consol 🔹			i i	2	Fallashila Taua	Normal
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Figure 9-6

9.3.4 Barcode Generation

Both one-dimension barcode and two-dimension barcode can be generated.

Code128A is available for one-dimension barcode.

QR code and DataMatrix are available for two-dimension barcode.

Add the barcode element, adjust the location and set the properties as the method described above.

Double-click the selection box of the "Encode" column, the corresponding element will be used to generate barcode.

"Fixed Text", "Editable Text", and "Serial No." are supported for barcodes generation.

The encoded content could be previewed in the window on the right. The order of the encoded content can be adjusted by clicking the up and down arrows on the right.

The encoding order is adjustable by adjusting the order of the encoding content. Adjust the order by the " \checkmark " and " \checkmark " buttons on the right side of the table.

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Figure 9-7

9.3.5 Save the Template

Save the template and name it properly.

Click the " save" button, select a path in the pop-up window, enter the template name, and click "Save" to save the template to the specified path.

9.4 Shortcut Keys

1) Use the shortcut key F1 to enter the help page.

2) Arrow keys on the keyboard (up, down, left and right): move the selected elements.

3) Ctrl + Z/ Ctrl + Y: undo and redo.

4) Ctrl + S/Ctrl + O: save/open the template.

5) Ctrl + \uparrow / Ctrl + \downarrow : Align the selected elements to the top or bottom.

6) Ctrl + \leftarrow / Ctrl + \rightarrow : Align the selected elements to the left or right.

7) Ctrl + H/ Ctrl + J: Align the selected elements to the horizontal center or vertical center.

8) Ctrl + +/Ctrl + -: Resize the regular sized elements by pressing the Ctrl + + and Ctrl + - shortcuts or by directly by the mouse wheel.

10. EBMarker-160 Print Asst.

10.1 Open the EBMarker-160 PrintAsst.

Find the *EBMarker-160 PrintAsst*. If or its shortcut, and double-click to open it. Make sure to "Run as an administrator". Refer to **Chapter 7.3.4 Install the EBMarker-160 PrintAsst**.

10.2 Quick Start

10.2.1 Select the Template

Click the "Template List", the file selection window will pop up. Select the template created previously and open it. The preview of the current template will be displayed at the top of the interface. As shown in Figure 10-1.



Figure 10-1

10.2.2 Assign Cassette Hopper

The software supports hopper assignments.

Check the hopper number in the "Assigned Hopper" input box to assign the cassette hopper.

Template List Cassett	ette PrintAsst e.EBT •	19-1239 HE	52 - 3	Assign	e Hopper	1,2,3,4,5,6 1,2,3		Import Tai Create Tas	? - * *
Accession Start No. 1 Total No. 1 End No. 00001	Spocime		Block	✓ Stain		 ✓ 2 ✓ 3 ↓ ↓ 5 ↓ 			
Start	Stop	Top Delete	Waiting List (No. Hopp	Work List	Finished Tim	Printi e Prefix	ng Stopped Accession	Separator	© Specimen

Figure 10-2

10.2.3 Input Printing Data

Input the printing data as shown below.

EBMarker-16 emplate List	i0 Cassett Cassette.E	e PrintAsst BT •	19-12 HE	2345- A1		Assigne	d Hopper	1,2,3,4,5,6 1,2,3,4,5,6 1,2,3,4,5,6		mport Task Create Task	- 9
✓ Serial No	o.1	Specimen	~	Block	~	Stain					
Start No. 123	145	A	1		HE						
Total No	10 +										
End No. 123	54										
End No. 123	54										
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End No. 123	54		不 Top 聞 Dele	Waitin No.	g List: 0 Hopper	Work List Encode	Finished Tim	Printi Prefix	ng Stopped Serial No.1	Separator	O Specie
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Figure 10-3

10.2.4 Enter the Printing Mode

Click the "Start" button to enter the printing mode.

10.2.5 Create Printing Task

Click the "Create Task" button, cassettes will be printed consecutively. The details of the generated tasks can be reviewed in the "Work List" below. As shown in Figure 10-4. Only under the printing mode, the tasks in the waiting list will be printed.

Тор	Waiti	ng List: 10	Work List		Printir	ng Stopped		4	5
T Dulate	No.	Hopper	Encode	Finished Tim	Prefix	Serial No.1	Separator	Spe	cin
Delete	29	1,2,3,4,5,6	19-12345-A1	Unfinished	19-		-	A	_
	30	1,2,3,4,5,6	19-12346-A1	Unfinished	19-		-	A	- 1
lear list	31	1,2,3,4,5,6	19-12347-A1	Unfinished	19-		ā.	A	
	32	1,2,3,4,5,6	19-12348-A1	Unfinished	19-		-	A	
	33	1,2,3,4,5,6	19-12349-A1	Unfinished	19-		-	A	
	34	1,2,3,4,5,6	19-12350-A1	Unfinished	19-		2	A	
	35	1,2,3,4,5,6	19-12351-A1	Unfinished	19-		-	A	
	36	1,2,3,4,5,6	19-12352-A1	Unfinished	19-		-	A	
listory	37	1,2,3,4,5,6	19-12353-A1	Unfinished	19-		2	A	
	38	1,2,3,4,5,6	19-12354-A1	Unfinished	19-			A	

Figure 10-4

11.LIS Interface

11.1 Preparations

The EBMarker-160 can interface with the Laboratory Information System (LIS) or other information management systems in order to eliminate the need for manual data entry, reduce the risk of errors, and streamline workflows. The HealthSky printer software is designed to interface with LIS via files. Contact the relevant personnel of the Laboratory Information System before implementing the interface.

11.2 File-based Interface

The data is transferred in the form of a file. A ".txt" file or a ".xls" file containing the printing data will be generated by the LIS and saved to a certain path. The ".txt" file needs to be encoded in UTF-8. There can be multiple printing tasks in a file, one task shall be in one line. The generated file is then identified and processed by the *EBMarker-160 PrintAsst*.

11.3 Interface

11.3.1 Parse the to-be printed content

The printing content generated by LIS generally includes "Year", "Accession No.", "Block No." and other fields, which may be segmented by "\$", "," or other separators. Parse the content generated by clarifying the separator and the meaning of each field. Each field to be interfaced with is regarded as an "Editable Text".

Take Figure 11-1 as an example. The left content is the data generated by the LIS. On the right is the required printing on the cassette. "2021" stands for the year, "12345" stands for the accession no., "01" stands for the block no. The separator is the ",".



Figure 11-1

11.3.2 Create Template

• Add Editable Text

Each field to be interfaced with is regarded as an "Editable Text". Add one or more "Editable text" based on the number of fields to be interfaced with. Set the length of each "Editable Text" to the maximum length of the field to be interfaced with. Add a "*" before the name of the added "Editable Text" to be interfaced with. As shown in Figure 11-2.



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Figure 11-2

• Add Other Elements

Add other elements (such as separator or barcode as needed. As shown in Figure 11-3.

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Figure 11-3

• Interface

Click the "Interface" button, check the "Separator" dialogue box, and enter the separator of the printing contents generated by the LIS. The separator is "," in this case.

te Interface Settings	×
✓ Separator ,	
	✓ Separator

Figure 11-4

• Save the Template

Save the template to a certain path.

11.4 Print Test

Open the EBMarker-160 PrintAsst, select the template created and open it.

Press the key combination "Ctrl+H+S" to open the advanced Settings.

Select the directory where the interface files are saved. If the interface file type is an excel file and there are multiple sheets in the file, the sheet name needs to be specified here. As shown in Figure 11-5.

nterface directory	
Select a Directory	
et EXCEL worksheet name:	
Settings	
et EXCEL worksheet name: Settings	

Figure 11-5

Create a new .txt document on the computer desktop, change the content to "2021,12345,01", save the file and copy it to the interface directory just set, a print task will be automatically generated.

11.5 Daily Print

Open the *EBMarker-160 PrintAsst*, select the interface template, click the "Start" button to enter the printing mode, then minimize the window.

Select several tasks and click the "Print" button on the LIS, wait a few seconds, the printer will print out the selected tasks.

12. Trouble Shooting



• When cassette jam occurs, rectify the fault in time. Forcibly running the device may cause serious damage to the device.

• For inspection of lines or components by opening the enclosure, please contact after-sales service.

No.	Error Symptom	Possible Cause	Remedy
E1.1	The printer fails to reset when switched	No electricity or the switching circuit is faulty if the indicator light is not on.	Check whether the socket is powered on. Check whether the power cable is securely plugged in. Check whether the fuse has blown. If the printer still cannot be turned on, please contact the after-sales service.
E1.2		Internal fault of the printer if the indicator light is on.	Please contact the after-sales service.
E2.1	Abnormal noise	Cassette stuck between the cassette hopper and cassette inlet.	Take down the cassette hopper at the cassette inlet carefully and avoid the cassette from falling into the device. Remove the cassette at the inlet if there is. Ensure that no cassette is protruding from the cassette hopper.
E2.2	occurs during reset.	The slider for pushing in or out the cassette is obstructed by a foreign object, or the path for pushing out the cassette is blocked by a foreign object.	Check if there are any foreign objects stuck at the cassette inlet. Inspect the cassette outlet and collection slot for any foreign objects. If found, use tweezers or other tools to remove them and then restart the device. If no foreign objects are found, please contact the after-sales service.
E3.1		The control software is not compatible with the device.	Ensure that the device model matches the software that is being opened.
E3.2	Fail to connect.	The connection cable driver is not installed or the connection cable is faulty	Reconnect the data cable securely. If the connection still fails, check the Device Manager on your computer system. If there is an exclamation mark icon next to the COM port related to the serial cable, it may indicate that the driver is not installed correctly and needs to be reinstalled. If no information appears for the COM port, the data cable might be damaged and should be replaced.
E3.3		The software is not running under Administrator status.	Close the software and re-open it after "Run as administrator" is checked, wait for 10 seconds and re-try. Please contact the after-sales service if the problem is still not solved.

E4	The software reports that the front motor or the rear motor is faulty and abnormal noise occurs during the printing process.	The slider for pushing in or out the cassette is obstructed by a foreign object, or the path for pushing out the cassette is blocked by a foreign object.	Check if there are any foreign objects stuck at the cassette inlet. Inspect the cassette outlet and collection slot for any foreign objects. If found, use tweezers or other tools to remove them and then restart the device. If no foreign objects are found, please contact the after-sales service.
E5.1	The software reported that there was no cassette, but	Use a white paper to check whether the detection sensor of the print position is working normally. If the paper can be identified when it close to the sensor.	Wipe the sensor surface clean and try again. When the wiping is ineffective, it may be that the identification rate of the cassette is low. Replace the cassette with a type of cassette approved by the manufacturer.
E5.2	was pushed in and out, the print area was blank.	Use a white paper to check whether the detection sensor of the print position is working normally. If the paper cannot be identified when it close to the sensor.	Wipe the sensor surface clean and try again. When the wiping is ineffective, power off the device, open the access panel, check the cable connections to the sensor, and replace the sensor if necessary.
E6	The software reports cassette jam.	There is cassette stuck in the print position, does not fall in time and pushed out.	Turn off the device power, open the access panel, and check for and remove any debris at the cassette printing position.
E7.1		Unapplicable cassette.	Use the applicable cassette. Please contact the after-sales service if the problem is still not solved.
E7.2		The internal print area is obscured.	Turn off the device power, open the access panel, and check for and remove any debris at the cassette printing position.
E7.3	The print is mostly unclear or blank.	If the unclear position is the same in each printed area, it may be a galvanometer or field mirror fault.	Turn off the power of the device, open the access panel, borrow the light, and observe whether there is an area inside the field mirror that becomes opaque, and whether the mirror of the galvanometer is uniform in color. If nothing abnormal, check the connection line of the galvanometer and replace the galvanometer or field mirror if necessary.
E7.4		If the unclear position is different in each printed area, it may be a laser fault or a software fault.	Check the connection cables of the laser and the laser power supply module, and replace the laser if necessary.
E7.5		The color of the print is generally light, or blank	Replace the laser if necessary.
E8.1	The interface printing or scan to print contains no content or incorrect content	No recognize feedback signal, such as sound or flicker, from the scanner.	Check the connection line of the scanner or replace the scanner, use the barcode in the template of the screen, and confirm that the scanner can send the feedback signal correctly when scanning the code.



E8.2	There is recognize feedback signal from the scanner, the task is not generated in the work list, no cassette is pushed in.	Possibly the template is incorrect. Verify that the used template is the one for interface. Verify that the encoding content, fields, and separator are correct.
E8.3	There are tasks in the work list, there are cassettes pushed in.	Refer to E7.1 to E7.5 for trouble shooting.
E8.4	The printed cassette is the previous print task. There's probably internal cassette retention.	When the device stops working, open the access panel, check and remove the stranded cassette.

13. Maintenance

13.1 Device Clean 13.1.1 Surface Clean

1) Turn off the power of the device and remove the consumables and consumable carrying parts.

2) Wet a soft cloth with clean water and wring it out until no water droplets fall naturally, use the cloth to clean the external plastic and metal parts of the device. Avoid water into the device.

3) Do not use organic solvents to wipe the plastic parts, as it may cause damage to the plastic surface.

13.1.2 Internal Clean

1) Remove the panel at the side of the device, use a soft brush to brush the inside of the printer to remove dust. As shown in Figure 13-1.



Figure 13-1

13.2 Changing Fuses



• Do not apply excessive force to the fuse, otherwise it may cause the fuse to break and cause injury.

To replace the fuses:



Switch off the power, unplug the power cord at the back of device, and use a slotted screwdriver to pry out the fuse holder on the power cord socket.



Bend the old fuse to both sides and take it out, snap the new fuse in from both sides, and put it back into the slot to complete the replacement.

Product Name: Multi Hopper Laser Cassette Printer

Model: EBMarker-160

Manufacture date and service life: please see the nameplate.



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A版变更内容如下:

- 1) P4页 EMC 相关: 根据实际外检标准与实际报告更新该章节
- 2) 1.1 章节: 安全标识中增加激光辐射警告, 电源开关符号说明, 激光灼伤警告
- 1.2章节:安全预防措施使用栏中增加"确保包埋上的所有打印信息都经过彻底核实,以避免任何标签错误"的警示。
- 4.1.2 章节:增加侧面检修口图示及说明;增加"电源接口配有保险丝安装盒"的说明;增加电源线图示 及说明。
- 5) 6.4 章节: 设备安装章节 文字提示改成黄色警告标提示
- 6) 6.5章节: 增加设备储存与运输说明
- 7) 8.3 章节: 增加"确保包埋上的所有打印信息都经过彻底核实,以避免任何标签错误"的警示;增加激光 安全相关提示
- 8) 12章节:增加"出现卡盒时,应及时排除故障。强行运行设备可能会导致设备严重损坏"警示;增加 "打开外壳检查线路或部件,请联系售后服务"警示;根据中文版补充故障排除内容
- 9) 13.2章节:增加保险丝更换相关内容